

Campbell River Skating Club - Uplifter implementation - First season 2016-2017

- Online registration is accessible anytime which is very convenience for our members. Over the season, only a few members (out of a total of 160) required help to register. Members can access their account online and see their skater calendar, invoices, payments and tax receipt.
- Different groups in the club have various permissions in the system to work together and share common information.
- We use the connection with the Skate Canada database for creation and synchronisation of Skate Canada numbers.
- A new type of payment was offered to our members: Credit card (with installment option)
We had 221 payments by credit card, 51 payments by cheque, 17 payment by cash (Data as of March 5, 2017)
- The automatic overdue payment emailing (based on custom settings) helps us reminding members about their standing
- Data are transferred to our accounting system
- Tax receipt can be produced very easily
- The integrated emailing system guaranties email lists are up to date
- Reporting and data extraction are very useful to look at numbers and analyse them
- Volunteering sign-up at registration works well but there is no specific functions to organise fundraising and manage volunteers.
- Skaters evaluations, development goals and achievements have not been used this first season.

Based on this first year experience, we are really happy with Uplifter. The system is efficient and suits our main needs. The support team is very fast and comprehensive in answering our questions.

As we'll be assessing the program, everyone is welcome to share their comments by sending an email to info@campbellriverskatingclub.com